A Message from MFY's Chair

2013 has been a wonderful and landmark year for MFY Legal Services. Founded originally as the legal arm of Mobilization for Youth brated its 50th year of "mobilizing

In FY 2013, MFY handled a

record number of cases and continued to add staff to meet the ever-growing need for civil legal services. Over the past year, with increased res from the state and the ongoing support of law firms, foundations, and people like you, MFY expanded its foreclosure, consumer, mental health, and disaster response units, and created a new unit to handle income maintenance and government benefits

I am particularly proud of MFY's Board of Directors, which has been steadfast and generous in its support of MFY's mission to ensure equal access to justice for all. Many of the institutions and law firms represented on MFY's Board provide pro bono assistance to MFY's clients and three of the law firms provide year-round externs who work side by side MFY's staff.

MFY is in a strong position as it enters its second half-century. Its staff and its Board are committed to continuing to provide direct legal assistance to large numbers of low-income New Yorkers while initiating impact litigation and pursuing policy changes to address the underlying inequities our

As former Chief Judge Judith Kaye said at our port, the next fifty years will be even better.

> -Mark E. Segall **Board Chair**

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Pro Bono Partners

2013 was a banner year for support from the prifollowing firms have provided pro bono assistance to MFY clients: Abbey Spanier LLP

Bryan Cave LLP and Affiliates Chadbourne & Parke LLP Cleary Gottlieb Steen & Hamilton LLP Covington & Burling LLP Davis & Gilbert LLP Dehevoise & Plimpton III DLA Piper LLP (US) Fish & Richardson P.C. Greenberg Traurig LLP Harwood Feffer IIP Hughes Hubbard & Reed LLP Jones Day LLP Kave Scholer IIP Lee Anav Chung White & Kim LLP McDermott Will & Emery Milbank, Tweed, Hadley & McCLoy LLP Milberg LLP Morgan, Lewis & Bockius LLP O'Melveny & Myers LLP Orrick, Herrington & Sutcliffe LLP Outten & Golden LLP Patterson Belknap Webb & Tyler LLP Paul Hastings LLP Paul, Weiss, Rifkind, Wharton & Garrison LLP Pillsbury Winthrop Shaw Pittman LLP Proskauer Rose III Ropes & Gray LLP Schulte Roth & Zabel LLP Shearman & Sterlina LLP Sidley Austin IIP Stroock & Stroock & Lavan LLP Weil, Gotshal & Manges LLP Willkie Farr & Gallagher LLF





Mobilizing for Justice: 2013 Highlights

Saving a Senior's Housing

William is a 68-year old Viet-nam veteran who has lived in his rent-stabilized apartment for more than 30 years. To help him cope with his depression, his doctor recommended he get an emotional support animal. William's mood and symptoms

improved dramatically once Stevie, a certified service dog, became part of his household.

Using the presence of a dog as pretext to evict William, his landlord filed for eviction, claiming that William violated his lease by having a dog and making alterations to his apartment MFY took the case and documented Stevie's service dog status and requested a reasonable accommodation for William's disability from the landlord, MFY also showed that the landlord's

After many months of litigation, the improper violations were removed and the case was discontinued. William was granted the reasonable accommodation to have a service dog for the duration of his tenancy. William and Stevie now have a secure home and William's health continues to be stable

African Workers Settle Unlawful Discrimination Suit

After their boss routinely made discriminatory comments about Africans, then fired them because his



two hair salon workers filed an unlawful discrimination claim with the State Division of Human Rights. MFY negotiated a highly favorable settlement the night before a full-blown eviden tiary hearing was scheduled.



A Permanent Home

When Tammy was two years old, her mother dropped her off at her grandmother's apartment and disapbeared. Eighteen months later, the grandmother found she could not get medical care for Tammy without an order of legal guardianship. The court dismissed her petition because

she was unable to locate and serve Tammy's mother. MFY represented her at the guardianship hearing, securing the father's consent and successfully getting service on the mother waived. With a legal guardianship order, Tammy's grandmother is now able to access the health services the child needs.

Surviving **Super Storm** Sandy

When Super Storm Sandy hit, 160 residents of Belle Harbor Home for Adults in Rockaway, many of whom have a mental illness, watched helplessly as seawater surged into the building and the lights went out.

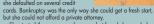
They were evacuated in a haphazard way the day after the storm, most leaving without clothing, medication, IDs, dentures or glasses. They were sent to the armory in Brooklyn, where they slept on cots, not allowed to go out and not knowing what was happening. They were later moved to a hotel in East New York that had no beds, so again they slept on army cots. Finally, they wound up in a building at the Creedmoor Psychiatric Hospital in Queens, where they slept on cots for weeks until beds finally arrived.

Throughout this torturous process, MFY attorneys were their eyes and ears, running interference with staff, getting the heat turned on, dealing with an outbreak of scabies, and working to get residents proper care and medical attention. Three and a half months later, the residents returned to Belle Harbor. Many found that their belongings disappeared in the chaos. MFY then helped

residents file FEMA applications for their losses and ensured that the home provided needed care after months of neglect. MFY is now advocating for new policies to ensure that adult home and nursing home residents will be safe should such a disaster hap-

Retiree Gets a Fresh Start

Marlene is retired and receives Social Security, but also works part time for a non-profit organization. When her hours were cut, she ran into financial trouble and was later tricked into using a bogus debt set-tlement company. That decision made a bad situation worse and she defaulted on several credit



She started the process on her own, but found she needed help, Luckily, MEY had a new Skadden Fellow who had started a bankruptcy project a few months earlier, designed to help working poor New Yorkers like Marlene. With MFY's help Marlene was able to file a successful Chapter 7 bankruptcy petition and she is working with a counselor to avoid financial pitfalls in

S.I. Home Saved

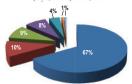
When Lisa lost her job in 2009, the family fell behind on mortgage payments. Although they complied with their bank's requests for documents, their application for a loan modification was denied four times, alleaedly due to missing documents.

MFY represented the couple at court-mandated settlement con ferences and eventually negotiated a loan modification that cut their monthly payments in half and reduced their mortgage loan interest rate from 7.25% to 2%.

2013 Audited Financial Overview

Revenue Sources

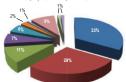
July 1, 2012 - June 30, 2013



Total Revenue: \$7,526,282

- Government: \$5,023,919 ■ Foundations & Corporations: \$789,476
- Special Event: \$688,750
- Donated Services: \$600,000
- Individuals:\$298,646
- Cy Pres Awards: \$59,447
- Other: \$66,044

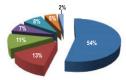
Program Expenses



Total Program Expenses: \$6,880,263

- Legal programs for tenants and homeowners (33%)
 Legal programs for people with mental illness (29%)
- Legal programs for the elderly (11%)
- Legal programs for low-wage workers (7%)
- Legal programs for low-income consumers (6%) Legal programs for kinship caregivers (2%)
- Legal programs for disaster victims (1%)
- General/administrative expenses (9%) ■ Fundraising (1%)
- Special Event expenses (1%)

2013 Cases



- Public Benefits (13%)

- Consumer (11%)

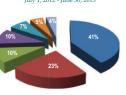
- Housing, Foreclosure (54%) Employment (8%)
- Individual Rights (5%) All Other (2%)
- Family (7%)

Benefits to Clients in FY 2013

- MFY handled 8,979 cases benefitting over 16,000 people.
- MFY won \$1.5 million in affirmative landlord-tenant judgments
- MFY saved distressed homeowners more than \$6 million in principal and interest.
- MFY secured \$1.8 million in affirmative employment judgments.
- MEY handled more than 500 cases for Super Storm Sandy
- More than 400 pro bono attorneys and other volunteers worked on 1.020 cases.

Our Clients

Client Income Sources



- Public Assisance, SSI, SSD (41%)
- Employment (23%)
- Social Security only (10%)
- Pension / Social Security (10%)
- Other Benefits (7%)
- Unemployment Ins. & Workers' Comp. (5%)
- No Income (4%)

Client Ethnicity July 1, 2012 - June 30, 2013



- White (28%)
- African-American (25%)
- Hispanic (20%)
- Mixed Race / Other (18%)
- Asian (9%)