

How Do I Pick a New Medicaid Managed Care Plan?

Some Important Questions to Ask

Choosing the right plan for you and your family is very important. Look at the questions on this sheet, then call New York Medicaid CHOICE at **1-800-505-5678** to talk to a counselor about the different plans that you can choose from.

ASK YOURSELF THESE QUESTIONS FIRST

Ask Yourself:	Yes / No	If your answer is yes, ask Medicaid CHOICE:	Answer:
Do I want to keep my present doctor?		What plan does my present doctor belong to?	
Is someone on my welfare budget already in a Medicaid HMO plan?		Do I have to join that plan? How can a member of my family change plans if they are not happy with theirs?	
Do I use special medical services (e.g. eye care/glasses, mental health, drug/alcohol abuse)		Are the special services I need covered by the plan?	
Do I see specialists?		Are my specialists in the plan?	

ALSO ASK THE MEDICAID CHOICE COUNSELOR THESE QUESTIONS

Ask the Medicaid CHOICE Counselor:	Answer:
Does my hospital belong to the plan?	
Which plans are near me?	
Which plans have doctors or translators who speak my language?	
If my special services are covered, are they available at one location, or are other locations more convenient?	
If my special services are not covered by the plan, can I still use my Medicaid card for these services?	
Under a plan, can I fill prescriptions at a drug store near me or in some other convenient way?	
Does the plan offer the kind of family planning services that I want? (If not, Medicaid will still cover.)	
Does the plan cover dental care? (If not, Medicaid will still cover.)	