



# How Do I Pick a New Medicaid Managed Care Plan?

## *Some Important Questions to Ask*

Choosing the right plan for you is very important. Look at the questions on this sheet, then call New York Medicaid Choice at **1-800-505-5678** to talk to a counselor about the different plans that you can choose from. You can also find information on managed care plans at <https://www.nymedicaidchoice.com/>. Additionally, you can review the annual New York City Regional Consumer Guide which rates the plans according to their services, performance and consumer satisfaction at [http://www.health.ny.gov/health\\_care/managed\\_care/consumer\\_guides/nyc/](http://www.health.ny.gov/health_care/managed_care/consumer_guides/nyc/).

### ASK YOURSELF THESE QUESTIONS FIRST

Ask Yourself:	Yes / No	If your answer is yes, ask Medicaid CHOICE:	Answer:
Do I want to keep my present doctor?		What plan does my present doctor belong to? You should also confirm this information with your present doctor.	
Do I see specialists (e.g., eye doctor, cardiologist, ear, nose and throat doctor)?		Are my specialists in the plan?	
Do I take any prescription drug medications?		Are the medications that I take covered by the plan?	

### ALSO ASK THE MEDICAID CHOICE COUNSELOR THESE QUESTIONS

Ask the Medicaid CHOICE Counselor:	Answer:
Does my hospital belong to the plan?	
Which plans have doctors, hospitals and clinics that are near me?	
Which plans have doctors or translators who speak my preferred language?	
In which plans can I fill prescriptions at a drug store near me or in some other convenient way?	
Does the plan offer the kind of family planning services that I want? (If not, Medicaid will still cover.)	

**WHO CAN I CONTACT IF I HAVE QUESTIONS?**

You may call MFY Legal Services, Inc.'s Government Benefits Project at 212-417-3732 on Mondays from 10:00 a.m. to 12:00 p.m. If you are a mental health consumer you may call MFY's Mental Health Law Project at 212-417-3830 on Mondays, Tuesdays, and Thursdays from 10:00 a.m. to 5:00 p.m.

**DISCLAIMER: This fact sheet gives general information  
for NYC residents; it is NOT legal advice.**